#### Audit Committee



# **Operational Plan 2022/23**

Marine Science, Health, Care & Society, Community Learning and Business, Construction, Computing, Nautical and Engineering, Creative and Cultural Industries,

### **Tertiary Education**

| Outcome<br>(What we want to achieve)  | Method/Action<br>(How we will achieve outcomes)  | Performance Indicator<br>(How we will measure our performance) | Resp            | Resources     | Timeframe                |
|---|--|--|-----------------|---------------|--------------------------|
| To offer high quality training in a workforce.  | areas relevant to Shetland, meeting the needs of e   | mployers and supporting the skills develop                     | ment of young p | people and Sh | netland's                |
| To be the training provider of<br>choice, responding flexibly,<br>promptly, and competently to<br>the training needs of local | Transfer additional responsibility for the<br>administration of aquaculture MAs to VTC<br>team, to ensure all MAs receive a consistent<br>experience and to free up delivery time. | All remaining aquaculture MAs transferred.                     | SL Aqua         |               | Jul 23                   |
| businesses and individuals.   | Submit bid for SIC tender for delivery of Care,<br>ELC and youth work qualifications.  | Shetland UHI awarded tender                                    | HofS H,C &S     |               | Aug 22<br>Compl          |
|   | Approval as part of UHI network for HNC/D<br>Counselling course.   | Agreed development work completed and ready for SQA approval   | HofS H,C &S     |               | Sept 22                  |
|   |  | Enrolment of students on program                               |                 |               | Aug 22                   |
|   | Increase lecturing staff available to deliver on Counselling courses   | Increase in PT lecturing hours for GW –<br>increase by 4 hours |                 |               | Compl<br>Aug 22<br>Compl |
|   | Offer Psychology Higher as online virtual<br>learning to allow greater access to students in<br>rural areas  | Enrolment of students on program                               | HofS H,C &S     |               | Aug 22<br>Compl          |
|   | Run evening class 'Counselling: An introduction'<br>to prepare students to apply for COSCA course<br>in 23/24.   | Advertise and Promote course.<br>Students enrolled on course.  | HofS H,C &S     |               | Oct 22                   |

|  | Support Wool Week - Initiative to develop a VLE for Wool Week.   | Course developed in tandem with wool week.  | SL CCI       | Jul 23                                     |
|--|--|---|--------------|--|
|  | Continue roll out of Celcat across the organisation including the attendance function to allow better understanding of capacity and resource availability.                                   | All staff trained in Celcat use.<br>Timetable and attendance system in full<br>use.   | DP           | Jan 22                                     |
|  | Investigate potential to embed a medical terminology unit in the admin courses with the expertise of another UHI partner.  | Medical terminology unit sourced and embedded.  | HofS CL&B    | May 23                                     |
|  | Recruit casual hospitality teaching staff to<br>enhance range of specialist skills and build<br>contingency.   | Two new casual hospitality teaching staff recruited.  | HofS CL&B    | Jun 23                                     |
|  | Recruit computing lecturer to replace retired staff member and reallocate subjects according to their specialisms.   | New staff member inducted. Subjects assigned.   | SL Comp      | Oct 22                                     |
|  | Embed additional SFW qualification into<br>Engineering Academy course.   | Additional SFW units registered, delivered and achieved by cohort.  | SL Eng       | Apr 23                                     |
|  | Transfer responsibility for the administration<br>and oversight of MA rating students to VTCs, to<br>ensure all MA students receive a consistent<br>experience and to free up delivery time. | All MA ratings monitored by VTC.  | SL Naut      | Oct 22                                     |
| To provide a high quality, up to<br>date curriculum that is relevant<br>to the needs and aspirations of<br>local individuals and businesses, | Participate in Lantra Modern Apprenticeship<br>curriculum review for 2023 to ensure new<br>curriculum is developed and delivered.  | Involvement of staff at meetings,<br>providing feedback to Lantra, re-write all<br>training materials and assessments as<br>required. | SL Aqua      | Jul 23                                     |
| and which will be attractive to students from outside Shetland.  | Work with Inverness UHI to develop & deliver<br>HNC Working with Communities.  | SQA approval<br>Development of course materials.<br>Recruit students ready for semester 2<br>delivery                                 | SL H,C &S/CL | Aug 22<br><i>Compl</i><br>Dec 22<br>Jan 23 |
|  | Participation in UHI's revalidation of the BA Fine<br>Art and BA Archaeology programmes  | UHI Revalidation  | SL CCI       | Jun 23                                     |

|   | Actively market individual modules from group<br>awards in Creative Industries Film / Music, and<br>Art and Design for PT unstructured students                                | Increased number of students enrolled<br>on these modules.   | SL CCI    | Apr 23            |
|---|--|--|-----------|-------------------|
|   | that cannot commit to the full programme.<br>Contribute to the MCA working group based on<br>the MSC review looking at the improvement<br>and modernisation of cadet training. | Involvement in working group meetings.<br>Gain wide input from stakeholders.<br>Input to review templates and updates. |           | Apr 23            |
|   | Bid for funding from the Seafood fund to<br>facilitate additional aquaculture staffing,<br>engagement, training and equipment.   | Funding bid submitted.<br>Funding achieved and course developed.   | SL Aqu/DP | Oct 22            |
|   | Develop and embed the new accounts unit into the HNC Business course.  | New unit developed and delivered.  | HofS CL&B | Jan 23            |
|   | Take the lead on the UHI Curriculum Review hospitality pilot jointly with Orkney College.  | Plan for pilot development established.<br>Plan implemented.   | HofS CL&B | Jul 23            |
|   | Investigate whether new section staff member<br>could be additional IV for hospitality to bring<br>some of the IV back in house.   | Confirmation on IV potential for staff member.   | HofS CL&B | Mar 23            |
|   | Develop and offer 'Business Fundamentals' unit for HNC Business course.  | New unit developed and delivered.  | HofS CL&B | Jun 23            |
|   | Develop new NC Shipping & Maritime<br>Operations units in accordance with the<br>rewritten qualification.  | Have units developed and ready to deliver for start of 23-24 AY  | SL Naut   | Jul 23            |
| To provide clear pathways for<br>students to follow to<br>employment. | Run 'Introduction to a Career in social Care'<br>course and develop pathway to 'guaranteed<br>interview' with SIC and pathway to level 6/7<br>social care related courses.     | Clear pathways identified and in a format<br>that can be widely shared.<br>Recruitment onto 3 proposed in-takes        | SL H,C &S | Sept 22<br>Oct 22 |
|   | Revised Steps To Employment Programme (STEP) is delivered with SIC.  | Students attend course and progress to employment.   | SL CL     | Dec 22            |
|   | Offer amended Project Search part-time model<br>to provide dedicated work placements, job<br>coach support and opportunity to gain<br>Employability award.                     | Students attending, developing confidence and understanding of employment requirements.                                | SL CL     | Jun 23            |

|  | Reinstate student visits to local hospitality<br>settings and explore additional partnerships<br>with local businesses such as Fjara and the<br>Dowry. | Regular student visits undertaken. New partnerships established.  | HofS CL&B            | Apr 23             |
|--|--|---|----------------------|--------------------|
|  | Participate in the MCA working group on the streamlining and modernising of OOW restricted training routes.  | Involvement in working group meetings.<br>Contribute and input to review work.  | SL Naut              | Apr 23             |
| To work in partnership to expar  | nd our work-based learning courses, international o  | delivery, and network contributions within  | the UHI partnership. |                    |
| To meet apprenticeship, short<br>course, and other training<br>needs of local employers. | Train two additional staff members to deliver<br>forklift courses that are in high demand and for<br>which we require contingency.                     | Two additional staff members fully qualified to deliver forklift courses.   | SL Aqua              | Dec 22             |
|  | Train at least one permanent staff member to<br>deliver RYA day skipper courses to avoid<br>reliance on single casual staff member.                    | Permanent staff member qualified to deliver day skipper courses.  | SL Aqua              | Mar 23             |
|  | Recruit casual staff to aquaculture section to increase section skill diversity and contingency.   | At least one casual staff member recruited.   | SL Aqua              | Dec 22             |
|  | Work with NHS Shetland to introduce MA<br>Healthcare Support Worker (Clinical/Non-<br>Clinical) delivery   | SDS discussions to include framework in<br>bid<br>Discussions with NHS Shetland WFD<br>Enrol students   | SL H,C &S            | Sept 22<br>Sept 22 |
|  | Explore options for short courses specific to early years workers for CPD opportunities.   | Discussions held with early years<br>practitioners as to which short courses<br>are required.<br>Course proposals developed and sent to<br>QIC. | SL H,C &S            | Jan 23             |
|  | Work with VTCs and SIC on the proposal to introduce MA Youthwork.  | MA in Youthwork is approved and<br>apprenticeship is offered to the SIC.<br>ongoing   | SL H,C &S            | Jul 23             |
|  | Apply for funding to develop skills in technology training enabling home energy conservation.  | Secure funding.   | SL Con               | Mar 23             |

|                    |  | Procurement of testing monitoring equipment and training of staff.   |           | Jun 23 |
|--------------------|--|--|-----------|--------|
|                    | ge with Shetland Construction Training odeliver short courses.   | Delivery of construction based short course(s) .   | SL Con    | Jun 23 |
|                    | I units as short courses/evening classes, graphic design.  | Course approved and offered.   | SL Comp   | Apr 23 |
|                    | , gain approval for and successfully<br>TCW Advanced Fire courses.   | Developed course material.<br>Approval granted.<br>Successful delivery of approved course<br>with good feedback. | SL Naut   | Apr 23 |
| Gain rea<br>course | pproval for NAEST (Management)   | Approval Certificate   | SL Naut   | Apr 23 |
| Gain rea           | pproval for Efficient Deck Hand Course.  | Approval Certificate   | SL Naut   | Sep 22 |
| deliver S          | , gain approval for and successfully<br>TCW PSCRB refresher course,<br>Ily in conjunction with UHI Orkney.                 | Develop course material.<br>Approval granted.<br>Successful delivery of approved course<br>with good feedback.   | SL Naut   | Apr 23 |
|                    | rmanent teaching staff to fill the gap in ty to deliver GMDSS GOC/ROC courses.   | Permanent staff approved to deliver and assess GMDSS courses.  | SL Naut   | Apr 23 |
|                    | and deliver exam preparation for small ngineering route.   | Develop course material.<br>Successfully offer and run part of this<br>route.                                    | SL Naut   | Jul 23 |
|                    | and deliver 1 year mechanical<br>ance course at SCQF level 5 with ECITB<br>dents.  | Students successfully registered on course.  | SL Eng    | Dec 22 |
| example            | op and offer short ICT courses, for<br>Advanced Spreadsheets, Digital Media,<br>Word Processing, including fully<br>offer. | New short course developed, advertised and well attended.  | HofS CL&B | Apr 23 |

|   | Engage with local businesses/partners to<br>explore targeted ESOL delivery, e.g. aquaculture<br>industry, Seafish.   | Proposal discussed with various industry<br>partners.<br>Courses developed where appropriate.                              | SL CL     | Jan 23            |
|---|--|--|-----------|-------------------|
|   | Investigate potential to offer MA for ferry based hotel staff.   | Discussions held with ferry operators.   | HofS CL&B | Jan 23            |
|   | Develop woven and knitted textiles short courses.  | Demand assessed. Courses approved.<br>Students enrolled.   | SL CCI    | Jun 23            |
| To increase the number of students from outside Shetland  | Establish aquaculture short course delivery to Orkney based students.  | Deliver at least 6 RSPCA aquaculture short courses to students in Orkney.  | SL Aqua   | July 23           |
| that study with us. Fu<br>Al<br>de<br>w<br>Al<br>O  | Further develop 'mini' networks with smaller<br>APs (NHC, Argyll, WHC) to establish joint<br>delivery of HNCs to small local groups. Shetland<br>will teach 2-3 modules to students from these<br>APs. | Discussions to establish which modules<br>will be run from each AP.<br>Students enrolling.                                 | SL H&C    | Sept 22<br>Jan 23 |
|   | Offer ESOL SCQF levels 3 – 6, as online options, to students outside Shetland, including Orkney.   | Engagement with Orkney College,<br>marketing of course, and students<br>enrolling on relevant courses.                     | SL CL     | Dec 22            |
| To increase the number of<br>international and off island<br>students choosing to study at<br>Shetland UHI. | Engage with new companies for aquaculture<br>MAs and short courses including Loch Duart,<br>Seaharvest and Otter Ferry.  | New MA and short course arrangements<br>established with a company not<br>previously engaged with UHI Shetland<br>courses. | SL Aqua   | July 23           |
|   | Increase networking and marketing presence in<br>Orkney to promote aquaculture opportunities<br>to new partners.   | New relationships established with aquaculture stakeholders in Orkney.   | SL Aqua   | Mar 23            |
|   | Investigate the possibility of expanding Rating to Officer Course to non Scottish students.  | Gain MCA approval.<br>Engage with UHI in relation to<br>international students.  | SL Naut   | Apr 23            |
| To expand our range of remote<br>and networked delivery, making<br>training and courses available to        | Expand the reach of the new remote offer of<br>NPA Level 5 aquaculture course to schools and<br>school leavers outside Shetland.   | 3 or more new NPA remote learner delivery starts established.  | SL Aqua   | July 23           |
| students outside of Shetland and internationally.   | Work with marketing colleagues in Shetland<br>and Executive Office to market aquaculture<br>courses internationally.   | Increased international enquiries and engagement with courses.   | SL Aqua   | Mar 23            |

|   | Encode as part of ALS notwork DMC to answe  | Allocation of too ching over compositor 1  | SL H&C    | Cont 22            |
|---|---|--|-----------|--------------------|
|   | Engage as part of ALS network PMG to ensure our continuing involvement in delivery of   | Allocation of teaching over semester 1 and 2, including dissertation students  | SLHQU     | Sept 22            |
|   |   | and 2, including dissertation students   |           |                    |
|   | Psychology degree.  | Discussions hadd within a struggle   |           | 1                  |
|   | Work with UHI partners to explore the potential   | Discussions held within network.   | SL H&C    | Jan 22             |
|   | for an HNC in Care and Administrative Practice.   | Shetland UHI offering modules on HNC.  |           |                    |
|   | Offer new evening classes by VC -   | Successfully market, recruit students to   | SL CCI    | Apr 23             |
|   | History of Shetland in 100 Sites,   | and run these courses.   |           |                    |
|   | Managing Heritage and Heritage Textiles.  |  |           |                    |
|   | Strongly engage with HE proposals and   | Active engagement in all appropriate   | SL CCI    | Jun 23             |
|   | revalidation proposals UHI wide to ensure that  | forums. Successful retention and growth  |           |                    |
|   | UHI Shetland retains a viable network delivery  | of network delivery allocation.  |           |                    |
|   | allocation across creative subjects.  |  |           |                    |
| · · · · · · · · · · · · · · · · · · ·   | fering the best possible experience for all students  |  |           |                    |
| To provide a vibrant campus   | Engage with departments across the college to   | Student work showcased across the  | SL CCI    | Mar 23             |
| that meets the needs of, and  | assist with the creative display of student work  | campuses.  |           |                    |
| inspires, both staff and  | across the campuses.  |  |           |                    |
| students.   | Actively engage with ongoing Campus   |  | All       | Jul 23             |
|   | Redevelopment Project.  |  |           |                    |
| To improve the reputation and   | Host function with hospitality students.  | Function successfully held and engaged   | HofS CL&B | Jun 23             |
| awareness of Shetland UHI   |   | with.  |           |                    |
| across a range of student   |   |  |           |                    |
| activities.   |   |  |           |                    |
| To enhance the blended  | Enhance online learning and assessments for   | Uptake of offer by NHS / FWDF,   | SL CL     | Oct 22             |
|   |   |  |           |                    |
| learning experience for   | Advanced ICDL.  | successful outcomes.   |           |                    |
| learning experience for students.   | Advanced ICDL.  | successful outcomes.   |           |                    |
| students.   | Advanced ICDL.<br>rs with opportunities for progression to help all stu   |  |           |                    |
| students.   |   | Idents to achieve their goals and potential.   | SL Aqua   | Sept 22            |
| students.<br><b>To offer diverse learning journey</b><br>To design a curriculum that is                             | rs with opportunities for progression to help all stu   | Idents to achieve their goals and potential.<br>Vocational pathways aquaculture  | SL Aqua   | Sept 22            |
| students.<br><b>To offer diverse learning journey</b><br>To design a curriculum that is<br>sustainable, dynamic and | rs with opportunities for progression to help all stu<br>Embed additional unit in the SFW unit on   | Idents to achieve their goals and potential.<br>Vocational pathways aquaculture<br>students registered on additional unit. | SL Aqua   | Sept 22            |
| students.<br>To offer diverse learning journey  | s with opportunities for progression to help all stu<br>Embed additional unit in the SFW unit on<br>seamanship at SCQF level 5 for NPA vocational | Idents to achieve their goals and potential.<br>Vocational pathways aquaculture  | SL Aqua   | Sept 22<br>July 23 |

| progress on to positive destinations.  | Explore the potential to offer SFW Small Boat<br>Engineering unit to aquaculture vocational<br>pathways students to increase breadth and<br>credit level of course.  | Discussions undertaken with engineering<br>SL and timetable considered. Decision<br>taken on inclusion of unit. | SL Aqua   | Oct 22 |
|--|--|---|-----------|--------|
|  | Design new Textile modules at levels SCQF 6<br>and 7 to replace the outgoing BA Contemporary<br>Textiles Programme.  | Successful development and recruitment.   | CL CCI    | Jan 23 |
|  | Redesign and rename field trip module to<br>maximise student numbers and progression<br>opportunity for prior students.  | Student recruitment and success on module.  | SL CCI    | Jun 23 |
| To expand our range of FE and HE courses where appropriate.  | Develop and advertise NPA level 5 construction<br>to fill gap between school and modern<br>apprenticeship.   | Course developed.<br>Advertised course with applications open<br>for 2023 intake.                               | SL Con    | Apr 23 |
|  | Develop and tender for new electrical ECITB course.  | New course developed and tender submitted.  | SL Eng    | Dec 22 |
|  | Investigate the possibility for a full time<br>hairdressing course to address the fact that<br>there are very few 'employers' in Shetland, so<br>little opportunity for MAs, but a good demand<br>for hairdressing qualifications. | Creating framework & approval at<br>QIC/Academic Board  | SL H,C &S | Jan 23 |
| To engage with alumni as<br>ambassadors of Shetland UHI<br>and as potential future students<br>or staff members. |  |   |           |        |

## Research and Knowledge Exchange

| Outcome<br>(What we want to achieve)  | Method/Action<br>(How we will achieve outcomes)   | Performance Indicator<br>(How we will measure our<br>performance)  | Responsibility    | Resources        | Timeframe        |
|---|---|--|-------------------|------------------|------------------|
| To create a vibrant research environn   | nent which builds on our collective strer   | ngths, supports innovation, and creates                            | opportunities for | inter-disciplina | ary activity.    |
| To develop a research culture that supports confident and productive research students and staff.   | Pilot group of students undertaking<br>the "Researching and Preparing<br>Presentations" unit.             | Work cross college to develop pilot.<br>Students engaged in pilot. | SL CL             |                  | Dec 22<br>Apr 23 |
| To assist students and staff in<br>achieving high quality research<br>outputs and having impactful career<br>pathways.  | Provide cross-UHI Viva training for<br>MRes and DPhil students. Establish a<br>funding protocol for this. | Student Attendance and Feedback.<br>Funding model established.     | SL CCI            |                  | Jan 23           |
| To strengthen and expand relevant networks.   |   |  |                   |                  |                  |
| To use our island centred expertise to governance, and creative practice.   | create research opportunities locally a   | nd internationally in the fields of susta                          | inable developme  | nt, marine reso  | ources,          |
| To increase income from research<br>and knowledge exchange including<br>greater engagement in REF.  |   |  |                   |                  |                  |
| To enhance our profile and<br>engagement, locally, nationally, and<br>internationally.  |   |  |                   |                  |                  |
| To build recognition of the<br>knowledge production and creative<br>work taking place within Shetland as<br>being of international quality and                    |   |  |                   |                  |                  |
| relevance.<br>To conduct research activity that is<br>responsive to industry needs and<br>outward looking, and that draws<br>from our unique context and culture. | Research into VLE and VC use in remote learning.  | Acceptance for Publication in a national journal.                  | SL CCI            |                  | Jun 23           |

| To have a wider range and greater<br>opportunity for postgraduate training<br>and research within Shetland. | Offer opportunity for UHI Shetland<br>Marine Science section staff to<br>deliver on modules for the Masters<br>programmes at other UHI partners. | Other partners approached and discussions undertaken to establish feasibility and co-ordinate delivery. | HofS Mar Sc | Dec 22 |
|---|--|---|-------------|--------|
|   | Create a pathway for CLD qualification to post graduate level  | Joint working with Inverness to<br>explore development of degree and<br>post-graduate qualification     | SL H,C &S   | Jun 23 |
| To promote Shetland as an ideal   |  |   |             |        |
| centre in which to engage in  |  |   |             |        |
| postgraduate activities, and to   |  |   |             |        |
| continue to work in following<br>completion of studies.   |  |   |             |        |
| To achieve greater links between  | Explore opportunities to embed   | Opportunities identified and  | HofS Mar Sc | Mar 23 |
| teaching and research.  | research into aquaculture course delivery.   | embedded.   |             |        |
| To deliver research that supports sust  | ainable economic development and re  | covery.   |             |        |
| To uphold Shetland as an exciting   |  |   |             |        |
| place to carry out research, attracting   |  |   |             |        |
| new activity and supporting a critical  |  |   |             |        |
| mass of researchers.  |  |   |             |        |
| To ensure effective communication   |  |   |             |        |
| of research and knowledge exchange  |  |   |             |        |
| to a wide range of stakeholders.  |  |   |             |        |

### Engagement

| Outcome<br>(What we want to achieve)   | Method/Action<br>(How we will achieve outcomes)  | Performance Indicator<br>(How we will measure our<br>performance)  | Responsibility   | Resources | Timeframe         |
|--|--|--|------------------|-----------|-------------------|
| To sit at the centre of the Shetland co  | mmunity and build on our positive rela   | tionships with local schools, businesses,  | , and the commun | ity.      |                   |
| To proactively manage engagement<br>with local organisations, enhancing<br>and expanding partnership<br>programmes with key stakeholders<br>including schools and other agencies<br>throughout Shetland. | Offer the new NPA level 5<br>aquaculture course to school<br>students in Shetland, both remotely<br>to home schooled students, and as<br>part of the senior phase for S5/6<br>pupils.  | NPA offered as part of senior phase<br>for 23/24 intake.<br>Student applications received for<br>23/24 NPA intake. | SL Aqua          |           | Nov 22<br>June 23 |
| throughout Shetland.   | Develop Numeracy courses (SCQF<br>levels 2-5) with SIC Adult Learning,<br>CAB and Youth & Employability<br>Services to take advantage of the<br>£320,000 that has been allocated to<br>Shetland as part of the Shared<br>Prosperity Fund - Multiply<br>Programme to increase numeracy<br>skills. | Programmes developed.<br>Student engagement on courses.  | SL CL            |           | Dec 22<br>Jun 23  |
|  | Set up regular meetings with local<br>community groups and<br>representatives and Community<br>Learning and Development Officers.<br>Engage with schools and partners to   | Meaningful meetings / contact<br>established.  | SL CL            |           | Dec 22            |
|  |  | S4s informed. Increased engagement with FA courses.  | HofS CL&B        |           | Feb 23            |
|  | Enhance 'Skills for Employment' unit<br>and offer to senior phase pupils, and<br>a wider range of UHI Shetland<br>students.  | Unit marketed.<br>Cohort enrolled.   | HofS CL&B        |           | May 23            |

|   | Work with Children's services and<br>local schools on the senior phase<br>review for implementation in 2023.                          | Positive engagement in review.<br>Plan of senior phase 2023 offer<br>produced.                                   | DP         | Nov 22           |
|---|---|--|------------|------------------|
|   | Arrange taster sessions for S1/2<br>pupils prior to SFW applications.<br>Challenge stereotypes by<br>incorporating diverse subjects.  | Taster sessions held.  | DP         | Jan 23           |
|   | Develop a Computing Skills for Work<br>S4 programme for delivery in 23-24<br>to build on success of S3 course.                        | New course developed.<br>Applications received for 23-24.  | SL Comp    | Nov 22<br>Apr 23 |
|   | Support lecturing of technical<br>teaching in schools to assist teacher<br>shortage and safeguard technical<br>pipeline for students. | Lecturers delivering technical subjects in schools.  | SL Con/Eng | Oct 22           |
|   | Offer specialist visiting lectures to schools, eg. archaeology.   | Lectures offered to senior phase pupils.   | SL CCI     | Mar 23           |
|   | Offer SFW Art and Design to both S3<br>and S4 school pupils.  | Viable cohort of both year groups enrolled.  | SL CCI     | Aug 22           |
|   | Invite representatives from local<br>industry to engage with computing<br>and other students in talks and<br>projects.                | 3 Industry speakers from a range of<br>subject areas.<br>Workshop on Software Development<br>Project management. | SL Comp    | Dec 22           |
| To increase the two-way flow of<br>knowledge and insight between<br>Shetland UHI and the wider<br>community and communicate | Rebrand the aquaculture vocational<br>pathways course to make it more<br>relatable and accessible to a wider<br>cohort.               | Course rebranded.<br>Increased applications for course.  | SL Aqua    | Nov 22<br>Apr 23 |
| consistently to raise local awareness<br>of the work carried out within<br>Shetland UHI.                                    | Work with SIC Schools links officer to offer taster sessions for home educated children.  | Home schooled student engagement with taster sessions.   | DP         | Mar 23           |
|   | Engage actively with 'Tall Ships Event' planning team.  | Plan developed for involvement in event. Successful event engagement.  | DP         | Jun 23           |
|   | Participate in the recently revised<br>Employability Provider's group, which<br>is improving its links with and input                 | An action plan is to be put together<br>by the Employability Provider's<br>group, following a recently attended  | SL CL      | Nov 22           |

|  | to the Shetland Local Employability<br>Partnership (SLEP) action plan.  | away day. This will be fed into the<br>SLEP.   |           |                  |
|--|---|--|-----------|------------------|
| To actively involve the community in<br>our research activity and seek for<br>that activity to generate benefit for<br>Shetland. |   |  |           |                  |
| To increase community access and<br>use of the Shetland UHI facilities.  | Further develop programme of<br>aquaculture practical sessions on<br>campus for young people with DYW<br>to raise awareness of industry and<br>college opportunities. | Two sessions conducted successfully<br>with good engagement and positive<br>feedback.                  | SL Aqua   | March 23         |
|  | Explore option for wider student<br>body, staff and the public to access<br>UHI Shetland salon to model for SVQ<br>hairdressing students.                             | Opportunity explored.<br>Advertised appropriately.   | SL HC & S | Oct 22<br>Dec 22 |
|  | Explore opportunity to offer 'Lego<br>League' in partnership with DYW and<br>schools.   |  | STEM lead | Dec 22           |
|  | To actively promote learning centre facilities across Shetland.   | Greater awareness of learning<br>centres. Increased numbers of<br>students accessing learning centres. | SL CL     | Jun 23           |
|  | Develop and offer evening classes in<br>hospitality related fields, such as fish,<br>pastry and Christmas cooking.  | Two evening courses developed and delivered.   | HofS CL&B | Jun 23           |
|  | Offer short course on 'family cooking<br>on a budget' for NHS identified<br>families and others.  | Short course delivered.  | HofS CL&B | Jun 23           |
|  | Actively promote N5 Maths and Alt<br>to Higher English as part of FE F/T<br>courses to promote UHI Shetland as a<br>viable alternative to senior phase in<br>school.  | Enquiries and engagement with these courses alongside full time courses.                               | DP        | Dec 22           |

To have accessible, equitable and inclusive opportunities for students, with excellent resources and support available to assist students to achieve success.

| To build on our existing student   |  |   |                      |                   |
|--|--|---|----------------------|-------------------|
| support systems to offer excellent   |  |   |                      |                   |
| tailored support for any student who needs it.                                   |  |   |                      |                   |
| To ensure that our student journey   |  |   |                      |                   |
| from enquiry to course completion is accessible and inclusive.                   |  |   |                      |                   |
| To celebrate individual and  | Degree Show and end of year  | Gala event and open door policy to  | SL CCI               | Jun 23            |
| organisational achievements and foster a sense of institutional pride.           | exhibition. Encourage cross college involvement where appropriate.   | the public to showcase student art and design   |                      |                   |
|  | Encourage greater engagement with graduation across less well represented sections.  | Increased attendance at graduation from under-represented sections.   | All                  | Jul 23            |
| To provide opportunities for our stude   | ents to grow academically and personal   | ly, and to acquire skills and knowledge.  |                      |                   |
| To work closely with HISA and other  | Arrange inter-year discussions so that   | Sessions conducted.   | DP                   | Apr 23            |
| student groups to provide  | students can benefit from the  |   |                      |                   |
| engagement, activities and support   | experience of more   |   |                      |                   |
| that suit the requirements of the  | experienced/cross department   |   |                      |                   |
| •  |  |   |                      |                   |
| Shetland UHI learners.   | students.  |   |                      |                   |
| •  | Develop a sea to plate course. Offer   | Course developed and advertised.  | SL Aqua/HoS          | Jun 23            |
| Shetland UHI learners.<br>To promote and enable cross                            |  | Course developed and advertised.  | SL Aqua/HoS<br>CL&B  | Jun 23            |
| Shetland UHI learners.   | Develop a sea to plate course. Offer   | Course developed and advertised.  |                      | Jun 23            |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture   | Course developed and advertised. Successful joint working between   |                      | Jun 23<br>June 23 |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture<br>students, also externally.   |   | CL&B                 |                   |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture<br>students, also externally.<br>Hair dressing students to work with  | Successful joint working between  | CL&B                 |                   |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture<br>students, also externally.<br>Hair dressing students to work with<br>textiles students – when taking   | Successful joint working between  | CL&B                 |                   |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture<br>students, also externally.<br>Hair dressing students to work with<br>textiles students – when taking<br>photos of models wearing knitwear,   | Successful joint working between  | CL&B                 |                   |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture<br>students, also externally.<br>Hair dressing students to work with<br>textiles students – when taking<br>photos of models wearing knitwear,<br>hairdressing students to create  | Successful joint working between  | CL&B                 |                   |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture<br>students, also externally.<br>Hair dressing students to work with<br>textiles students – when taking<br>photos of models wearing knitwear,<br>hairdressing students to create<br>appropriate hairstyles.   | Successful joint working between textiles and hairdressing students.  | CL&B<br>SL HC&S/Crea | June 23           |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture<br>students, also externally.<br>Hair dressing students to work with<br>textiles students – when taking<br>photos of models wearing knitwear,<br>hairdressing students to create<br>appropriate hairstyles.<br>Work with other teams with the   | Successful joint working between<br>textiles and hairdressing students.<br>Opportunity arranged for students to | CL&B<br>SL HC&S/Crea | June 23           |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture<br>students, also externally.<br>Hair dressing students to work with<br>textiles students – when taking<br>photos of models wearing knitwear,<br>hairdressing students to create<br>appropriate hairstyles.<br>Work with other teams with the<br>section to identify opportunities to                             | Successful joint working between<br>textiles and hairdressing students.<br>Opportunity arranged for students to | CL&B<br>SL HC&S/Crea | June 23           |
| Shetland UHI learners.<br>To promote and enable cross<br>curriculum learning and | Develop a sea to plate course. Offer<br>to hospitality and aquaculture<br>students, also externally.<br>Hair dressing students to work with<br>textiles students – when taking<br>photos of models wearing knitwear,<br>hairdressing students to create<br>appropriate hairstyles.<br>Work with other teams with the<br>section to identify opportunities to<br>provide diverse learning | Successful joint working between<br>textiles and hairdressing students.<br>Opportunity arranged for students to | CL&B<br>SL HC&S/Crea | June 23           |

Audit Committee

|  | chances for that area students in construction  |  |                        |                        |
|--|---|--|------------------------|------------------------|
|  | Explore embedding core skills in SVQ<br>Awards  | Initially look at Health and Social<br>Services SVQs as a pilot, to see if this<br>approach is feasible. | SL H,C&S/CL            | Feb 23                 |
| hosp<br>aid, f   | Offer added value short courses to<br>hospitality students including first<br>aid, fire fighting, H&S and manual<br>handling.       | Short courses offered to hospitality students.   | SL CL&B                | Mar 23                 |
| Γο value, encourage and invest in our  | staff; support their professional develo  | pment; and promote collaborative wor   | king with internal and | l external colleagues. |
| To provide opportunities for learning<br>and reflection and support for<br>continuing professional development<br>and training.                                    | Arrange maritime related visits for shore experienced staff who deliver on marine courses.  | Two visits arranged for staff.   | SL Naut                | Mar 23                 |
|  | Arrange visits for staff to renewable<br>energy and space related sites to aid<br>in understanding of emerging local<br>industries. | Visits conducted.  | SL Eng                 | Jun 23                 |
|  | Train a nautical staff member as an assessor to facilitate MA rating delivery.  | Staff member qualified as assessor.  | SL Naut                | Apr 23                 |
|  | Train a nautical staff member as an IV to facilitate MA rating delivery.  | Staff member qualified as IV.  | SL Naut                | Apr 23                 |
| To encourage staff to engage in<br>networking activities and<br>engagement with external<br>organisations such as regulatory,<br>professional and awarding bodies. | Acting as a chair on Research Degree<br>examination boards.   |  | SL CCI                 | Jan 23                 |
| To actively encourage staff to engage with their external and internal colleagues.   |   |  |                        |                        |

| To create formal and informal       |  |  |  |
|-------------------------------------|--|--|--|
| structures that support scholarship |  |  |  |
| for staff and students and promote  |  |  |  |
| collaboration.                      |  |  |  |

### Enterprise

| Outcome<br>(What we want to achieve)   | Method/Action<br>(How we will achieve outcomes)  | Performance Indicator<br>(How we will measure our<br>performance)                          | Responsibility | Resources | Timeframe        |
|--|--|--|----------------|-----------|------------------|
| To be financially sustainable and dem  | onstrate financial growth.   |  |                |           |                  |
| To consistently practice sound financial management.   | Monitor raising costs of materials<br>and equipment, identify best value<br>suppliers  | Provision of value materials within<br>financial budget – student<br>satisfaction feedback | SL Con/SL Eng  |           | Jul 23           |
|  | Investigate the funding model for<br>SVQ management courses in relation<br>to the withdrawal of RAM funding.   | Funding model assessed and confirmed.  | HofS CL&B      |           | Apr 23           |
| To be commercially aware<br>considering the potential in the work<br>that is carried out to maximise<br>income from new and existing<br>activities, and increased use of | Alter units in HNC Business and HNC<br>Accounting to incorporate<br>'Introduction to Administration' unit<br>that can be delivered to both<br>cohorts. | Courses amended. New unit<br>delivered simultaneously to both<br>HNC groups.               | HofS CL&B      |           | Jun 23           |
| college facilities.  | Work with Orkney to establish shared<br>hospitality and business delivery to<br>build contingency and mitigate low<br>numbers.                         | Shared model with Orkney established.  | HofS CL&B      |           | Jun 23           |
| To encourage and facilitate staff and student engagement in financial sustainability.  | Review section budget<br>holder/requester distribution to<br>ensure appropriate delegation to<br>facilitate ownership and efficiency.                  | Budget holders/requesters reviewed and amended where appropriate.                          | DP             |           | Mar 23           |
| To minimise expenditure and increase our annual turnover.  | Investigate specific external funding<br>opportunities with local companies<br>for industry staff upskilling and<br>upgrading delivery equipment.      | Funding opportunities applied for.<br>Successful securing of funding.                      | HofS MarSc     |           | Mar 23<br>Jul 23 |

To carry out research to inform, facilitate and support Enterprise.

| To carry out research to inform<br>public policy on Shetland's economy<br>and industries, and to support local<br>businesses.  |  |                       |         |  |        |  |  |
|--|--|-----------------------|---------|--|--------|--|--|
| To inspire, encourage, and support students, staff, and businesses to develop the knowledge, skills, and motivation they need to realise their potential through Enterprise. |  |                       |         |  |        |  |  |
| To embed Enterprise in the<br>curriculum and offer Enterprise-<br>related training.  |  |                       |         |  |        |  |  |
| To support staff and students in<br>identifying and developing business<br>opportunities.  |  |                       |         |  |        |  |  |
| To encourage enterprise related use<br>of Shetland UHI facilities.   |  |                       |         |  |        |  |  |
| To be an environmentally and socially responsible organisation.  |  |                       |         |  |        |  |  |
| To minimise the environmental impact of Shetland UHI activities.   |  |                       |         |  |        |  |  |
| To ensure that United Nations<br>Sustainable Development Goals are<br>addressed within curricula and<br>extracurricular activities.  |  |                       |         |  |        |  |  |
| To expand the range of education<br>and research opportunities that we<br>offer to support sustainable and<br>environmentally conscious industries.                          | Develop new course in sustainability<br>and environmental awareness for the<br>aquaculture industry. | New course developed. | SL Aqua |  | Mar 23 |  |  |